



To Our Valued Customers:

With the 2026 Spring and Summer months ahead of us, now is the time to place your service request for dust control or green paving! It's projected to be a dry and hot season this year.

In conjunction with our various county road departments, the cut-off date for service requests on their respective roadways will be July 1, 2026. Please place your *county* roadway service request as early as possible!

There are 5 components to successful dust control--we're only one of them. Successful dust control depends on several factors, including weather conditions, road preparation, aggregate quality, and traffic volume. While we take full responsibility for proper product application and equipment performance, we cannot be held liable for conditions beyond our control, including heavy truck traffic, grading, excessive irrigation, or weather events occurring after application. Requests for reapplication beyond our 21-day warranty period will incur an additional fee.

By placing an order, you agree to the terms and conditions that are either on the back of this letter or posted on our website. As a friendly reminder--late fees are not optional and will be reported to the credit bureaus if not paid.

Most of our products work by forming a protective crust over the roadways. Heavy traffic, sharp turns, hills, or off-road tires may cause breakage of this crust. Such conditions are considered normal wear and are not covered under warranty.

We have discontinued our service request post card and ask that you use our website or the QR Code for ease, to place your service or bid request. Montana is a big state with wild weather, anything our customers can do to help us get our workload completed in a timelier manner is much appreciated. Any order placed via our website **before May 1, 2026** will receive our preferred pricing! Just a friendly reminder, dust control is weather dependent, and while we do our best to maintain scheduled appointments, they are not guaranteed. Scheduling may also be affected by our obligations to federal, state, and county projects.

We appreciate your understanding.

Please use the QR code to go directly to our website to place an order or review our services offered, bidding, products, policies and procedures.



MARK THE AREA TO BE TREATED: Please clearly mark the area to be treated to avoid any confusion as to where to place the product, (especially on county roads). This helps avoid confusion when treating multiple areas on a single roadway. If you are unsure on how to best mark your area to be treated--please visit us at www.lymandustcontrolmt.com for a helpful example. You should mark clearly where the driver should start and stop, we can provide ribbons as needed.

All of our customers are important to us, and we welcome your questions, thoughts and concerns. Please use our toll-free number **1-800-671-9481** or www.lymandustcontrolmt.com to place a service request. Please contact our dispatch office via phone or email for any and all orders or changes,
We look forward to hearing from you soon and as always, we appreciate your business.

Michael J. Hanrieder

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