



To Our Valued Customers:

With the 2024 Spring and Summer months ahead of us, now is the time to place your service request for dust control or asphalt rejuvenation!

In conjunction with our various county road departments, the cut-off date for service request on their respective roadways will be July 1, 2024. Please place your county roadway service request as early as possible!

Our warranty is just like our competitors for the 2024 season-30 days to determine if there was an application or product issue.

There are 5 components to successful dust control-we're only one of them. We've spent years covering the weather, aggregate, road prep and traffic. Holding us accountable for equipment, heavy trucks, rain, over irrigation etc. as much as 3 months after application is no longer an option on our end with the increased traffic count and irresponsible roadway drivers. There will now be an additional fee if requested to go back after the 30 day period. By placing an order, you will agree to the terms and conditions that are either on the back of this letter or posted on our website. As a friendly reminder-late fees are not optional and will be reported to the credit bureaus if not paid.

We did have an issue with our oil applicator truck-unfortunately again. We have purchased a newer Bearcat Asphalt distributor truck, as well as rebuilding the engine for Black Bear-yet again! We now will have two trucks dedicated to our oil emulsion. The new truck will be named "Winnie". Once you see it-you'll know why!

We have also ordered a new dust control spray bar for another truck; "Silver Bear". This truck should be ready by mid May and will be a super spreader. We will have four trucks dedicated to our Durabond, chloride and molasses applications.

With the expected dry conditions in the 2024 season, we may have to dispatch a water truck to pre wet the roadways. There will be an additional fee for this. There were a few applications last season that were less than ideal due to the heat and dryness of the roadways. Pre-watering should alleviate any issues.

We are asking for your continued help in order to further streamline our company. For those customers who have service request postcards-please use them. The postcards are included for increased efficiency. Montana is a big state with wild weather, anything our customers can do to help us get our workload completed in a more timely manner is much appreciated. Any order placed via return service postcard or through our website **before May 1, 2024** will receive our preferred pricing! Just a friendly reminder, dust control is dependent on the weather and our scheduling is not guaranteed-although we will get to your roadway as weather allows.

**MARK THE AREA TO BE TREATED:** Please clearly mark the area to be treated to avoid any confusion as to where to place the product, (especially on county roads). It can be confusing when we treat multiple areas on a single roadway. If you are unsure on how to best mark your area to be treated-please visit us at [www.lymandustcontrolmt.com](http://www.lymandustcontrolmt.com) for a helpful example. Should your area not be clearly marked-you will get charged an additional fee and/or not have service this season.

All of our customers are important to us, and we welcome your questions, thoughts and concerns. Please use our toll free number **1-800-671-9481** or [www.lymandustcontrolmt.com](http://www.lymandustcontrolmt.com) to place a service request. Please do not use the cell phone numbers to place any orders. It's a safety thing!

We look forward to hearing from you soon and as always, we appreciate your business.

*Michael J. Harrieder*

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